



No: 75-05/06(Pt)

Dated: 28-12-2011

To
Chief General Managers,
A&N, Assam, Chhatisgarh, J&K, Kerala, Maharashtra, NE-I, Uttaranchal & West Bengal Telecom
Circles and Calcutta Telecom Districts.

Subject: Reg- non –achieving of GPMS target for Broadband operational parameters in month of
Nov'2011.

Kindly find enclosed GPMS report of Broadband Operation parameter for the month of Nov'2011.
This report indicates that in your circles GPMS target have not met for following Broadband
operational parameters.

S No	Telecom circle who have not met GPMS target	Broadband Operation Parameters
1.	J&K, Calcutta TD, Maharashtra, NE-1	Fault Rate
2	West Bengal, Calcutta TD	%age of faults repaired on same day
3	Assam, Kerala, Chhatisgarh, Maharashtra, Uttaranchal, Calcutta TD	%age of faults repaired by next working day
4	A&N, Assam, NE-1, West Bengal	% connection provided within 7 Days (subject to technical feasibility)
5	A&N	Broadband (Download) connection speed- actual vs subscribed by user

You are requested to kindly examine the reasons and take necessary action to achieve GPMS targets for Broadband operation parameters. An action taken report including reason of short fall and proposed plan to achieve targets may be sent at broadbandbsnlco@gmail.com or Faxed to 011-23734284.

(Anil Jain)
Sr. GM (NWP-BB)

Copy to:

1. All CGMs telecom circles / Metro districts-for kind info. & arrange to submit BB (QOS) reports by 10th of every month positively.
2. GM (BP-CFA), BSNL CO-for kind inf. Pl.